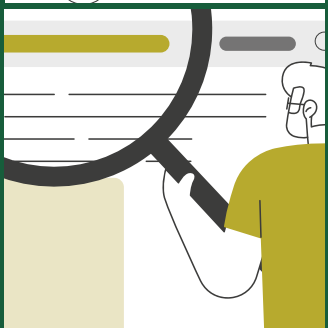
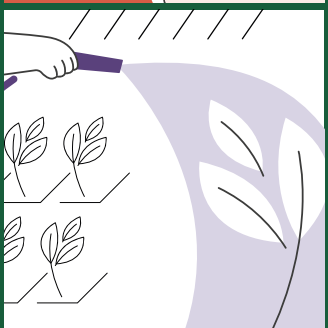
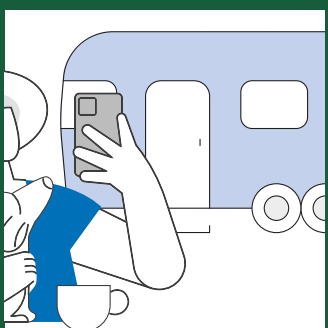
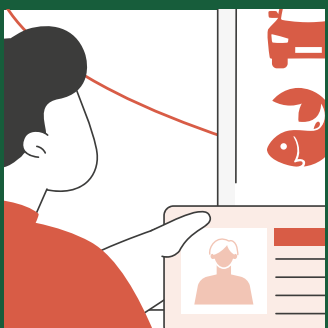
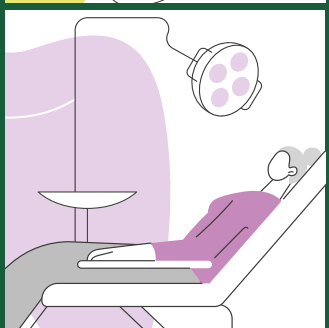


Concessions & Discounts

Tasmanian Government Guide 2024-25



In recognition of the deep history and cultural knowledges of this Island, we acknowledge and pay our respects to Tasmanian Aboriginal people; the traditional owners of Lutruwita/ Tasmania and their Elders past and present.

Disclaimer: Information contained in this publication is correct at the time of printing. The concessions listed herein are subject to change without notice and at the discretion of the service provider.

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Premier's Message

Tasmanians have been feeling the pressure of the rising cost of living in the past year, and our Government understands that this brings a different set of challenges to each and every person.



We are committed to finding ways to ease these pressures, and that's why I am pleased to present the updated *Tasmanian Government Concessions and Discounts Guide for 2024-25*.

Our Government is focused on making life more affordable for Tasmanians by implementing measures to support those who are most in need.

The Concessions and Discounts Guide offers help with essential services such as water, electricity, local council rates, water and sewerage bills, and transport, providing relief for Tasmanians, particularly those with low and fixed incomes.

Making life more affordable is at the heart of our 2030 Strong Plan for Tasmania. It takes action on the things Tasmanians care about like cost-of-living, health and housing.

We have already delivered half-price public transport fares; a \$250 energy credit for all households; and half price stamp duty for new apartments and off-plan units valued up to \$750,000.

Supporting Tasmanians with cost-of-living challenges is at the core of our Government's plan, and we will do everything possible to alleviate the pressure on households.

Please share this book with someone you know who might benefit from the concessions and discounts that are available. You can also access the same information online at concessions.tas.gov.au.

A handwritten signature in blue ink that reads "Jeremy Rockliff". The signature is stylized and fluid.

Jeremy Rockliff MP
Premier of Tasmania

How to use this guide

This Guide lists the concessions and discounts offered by the Tasmanian Government to the Tasmanian community. They are presented by category, such as transport or education. Use the **Quick reference guide** on pages 12-19 to help you find your entitlements.

Important note:

Please check the website at concessions.tas.gov.au for updates, as changes to concessions and discounts may occur during the year. The website has the most up-to-date information.

Australian Government concession cards


HCC	Services Australia Health Care Card
PCC	Services Australia Pensioner Concession Card
CSHC	Services Australia Commonwealth Seniors Health Card

Department of Veterans' Affairs cards

DVA PCC	Department of Veterans' Affairs Pensioner Concession Card
DVA CSHC	Department of Veterans' Affairs Commonwealth Seniors Health Card
DVA VC	Department of Veterans' Affairs Veteran Cards

Tasmanian Government cards

SC	Tasmanian Seniors Card
CC	Tasmanian Companion Card

 = Anyone who meets eligibility criteria

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Australian Government concession cards



HCC

Services Australia Health Care Card

Overview

Eligibility for the Health Care Card (HCC) is administered by Services Australia on behalf of Department of Social Services which hold policy responsibility.

Eligibility

If you are receiving certain payments or supplements or the maximum rate of Family Tax Benefit (Part A), you will automatically receive an HCC. Partners and children may also be covered by the card. The HCC is automatically reissued when it expires if you are still eligible.

If you are not entitled to receive an automatic HCC, you may need to submit a claim. This will help determine if you qualify for a Low Income (LIC) HCC, Foster Child (FST) HCC, or Ex-Carer Allowance (child) HCC (EXCA).



Digital concession cards

If you already have a concession or Health Care Card from Services Australia, you can access a digital image of your card from the myGov app or Express Plus Centrelink mobile app. The digital card lets you present your concession or Health Care Card using your mobile phone.

For more information:

Web servicesaustralia.gov.au

Australian Government concession cards



PCC

Services Australia Pensioner Concession Card



Overview

Eligibility for the Pensioner Concession Card (PCC) is administered by Services Australia on behalf of the Department of Social Services which hold policy responsibility.

Eligibility

You can get a PCC if you receive any of these payments:

- Age Pension.
- Bereavement Allowance.
- Carer Payment.
- Disability Support Pension.
- JobSeeker or Youth Allowance and are single, caring for a dependent child and looking for work.
- Parenting Payment (single).
- Certain payment types because you have a partial capacity to work.

You may also get a PCC if you are over 55 years old and have been receiving certain allowances or benefits for more than 9 months or have a partial capacity to work.

You do not need to apply for a PCC. This will be sent to you if you are eligible. The PCC is automatically reissued when it expires if you are still eligible.

Digital concession cards

If you already have a concession or Health Care Card from Services Australia, you can access a digital image of your card from the myGov app or Express Plus Centrelink mobile app. The digital card lets you present your concession or Health Care Card using your mobile phone.

For more information:

Web servicesaustralia.gov.au

Australian Government concession cards



CSHC

Services Australia Commonwealth Seniors Health Card



Overview

Eligibility for the Commonwealth Seniors Health Card (CSHC) is administered by Services Australia on behalf of Department of Social Services which hold policy responsibility.

The CSHC is different to the Seniors Card issued by the Tasmanian Government.

Eligibility

You may be eligible for the CSHC if you:

- Are Age pension age or older.
- Meet residence rules.
- Do not qualify for income support payment from Centrelink or the Department of Veterans' Affairs.
- Provide a tax file number or be exempt from doing so.
- Meet identity requirements.
- Meet an income test.

You must apply for the CSHC. A new card is posted to you before your old one expires, provided you continue to meet the Australian residency and income requirements.

Digital concession cards

If you already have a concession or Health Care Card from Services Australia, you can access a digital image of your card from the myGov app or Express Plus Centrelink mobile app. The digital card lets you present your concession or Health Care Card using your mobile phone.

For more information:

Web servicesaustralia.gov.au

Department of Veterans' Affairs cards



DVA
VC

Department of Veterans' Affairs Veteran Cards

Overview

Veteran Cards provide clinically required treatment for medical conditions with eligibility determined by the Department of Veterans' Affairs (DVA). Cardholders have access to certain benefits depending on the card type.

DVA cardholders are encouraged to consult the quick reference guide on page 12 for a consolidated list of available concessions.

Images of Veteran Cards are provided for illustration purposes only. Actual cards may vary slightly depending on cardholder eligibility.



Veteran Gold Card



Veteran White Card



Veteran Orange Card

For more information:

Phone 1800 VETERAN (1800 838 372) **Web** dva.gov.au

Department of Veterans' Affairs cards



DVA
PCC

Department of Veterans' Affairs Pensioner Concession Card



Overview

Eligibility for the Department of Veterans' Affairs Pensioner Concession Card (DVA PCC) is determined by the Department of Veterans' Affairs (DVA).

Eligibility

The DVA PCC is treated the same as a Services Australia PCC and available to people who are receiving:

- A Service Pension.
- An Age Pension through DVA, or
- An Income Support Supplement.

Residency

In addition to receiving one of the income support pensions listed, applicants must be an Australian resident.

Please note the DVA PCC does not provide access to DVA's health care arrangements.

DVA Unique Identification Number (UIN)

As well as listing your DVA file number (for example TSM00000), the DVAPCC lists your Unique Identification Number (UIN). The UIN helps concession providers quickly check your concession eligibility if their computer systems can't match DVA records.

For more information:

Phone 1800 VETERAN (1800 838 372) **Web** dva.gov.au

Department of Veterans' Affairs cards



DVA
CSHC

Department of Veterans' Affairs Commonwealth Seniors Health Card

Overview

Eligibility for the Department of Veterans' Affairs Commonwealth Seniors Health Card (DVA CSHC) is determined by the DVA.

The DVA CSHC is different to the Seniors Card issued by the Tasmanian Government.

The DVA provides a DVA CSHC to:

- Australian, Commonwealth, allied veterans or mariners with qualifying service and are aged 60 years or over.
- Partners (including widows and widowers) of veterans or mariners with qualifying service and have reached age pension age.
- War widows or widowers receiving a War Widow(er's) Pension or a Wholly Dependent Partner Payment and are aged 60 years or over.



Eligibility

To be eligible, the following criteria must be met:

- The age criteria.
- Be an Australian resident and live in Australia.
- Not be receiving income support from DVA.
- Not be receiving income support from Services Australia or hold a Services Australia CSHC.
- Meet the CSHC income test. (There is no assets test.)

Please note the DVA CSHC does not provide access to DVA's health care arrangements and is to be treated the same as the Services Australia CSHC.

DVA Unique Identification Number (UIN)

As well as listing your DVA file number (for example TSM00000), the DVA CSHC lists your Unique Identification Number (UIN). The UIN helps concession providers quickly check your concession eligibility if their computer systems can't match DVA records.

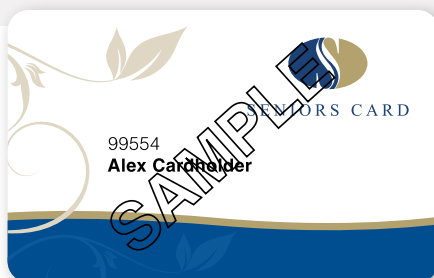
For more information:

Phone 1800 VETERAN (1800 838 372) **Web** dva.gov.au

Tasmanian Government cards

SC

Tasmanian Seniors Card



Overview

The Tasmanian Seniors Card is free to join and provides cardholders with discounts from participating businesses and government services.

The Seniors Card is part of a national program. All State and Territory governments issue their own Seniors Card, and the benefits vary. Generally, businesses (including tours, attractions, public transport and accommodation) in one state will usually recognise cards from another.

Participating business partners are featured in both the online Directory on the website and the printed Directory. New Business Partners are welcomed on the Tasmanian Seniors Card Facebook page.

Eligibility

Tasmanian residents meet the following criteria:

- Be 60 years of age or over.
- Live in Tasmania.
- Work less than 20 hours per week.

You can apply for a Tasmanian Seniors Card online, or over the counter at any Service Tasmania service centre.

For more information:

Phone 1300 135 513
Email seniors@service.tas.gov.au
Web seniors.tas.gov.au
Mail Seniors Card Program, GPO Box 123, Hobart TAS 7001

Tasmanian Government cards

CC

Tasmanian Companion Card



Overview

The Tasmanian Companion Card is available to people who require a companion to attend community facilities, activities and events.

This card allows the holder to receive a free second ticket for their companion carer from participating businesses and organisations on presentation of card.

The Companion Card is part of a national program and can be used interstate. Generally, businesses (including tours, attractions, public transport and accommodation) in one state will usually recognise cards from another.

Eligibility

Tasmanian residents may be eligible for the Companion Card if they meet the following criteria:

- Demonstrate they have a permanent disability.
- Due to the impact of their disability, require significant attendant care to participate at most community activities and events.

The Companion Card is not issued to every person with a disability and people on NDIS plans are not automatically eligible.

Visit the website for an application form and more details.

For more information:

Phone 1800 009 501 (freecall)

Email companion.card@service.tas.gov.au

Web companioncard.tas.gov.au

If you are deaf, have a hearing impairment or complex communication needs, contact the Companion Card Program by using any of these resources:

- **TTY** 133 677
- **Speak and Listen** 1300 555 727
- **Internet relay** National Relay Service - relayservice.com.au

Quick reference guide

			Concessions and discounts by concession card type								
			Services Australia			Veterans' Affairs			Tasmanian		
			HCC	PCC	CSHC	DVA PCC	DVA CSHC	DVA VC*	SC	CC	★
Housing	Council rates concession	20	✓	✓		✓		G			
	Housing Connect	21	✓								✓
	Private rental assistance	21	✓								✓
	Private rental incentives	22	✓								✓
	Family violence rapid rehousing	22	✓								✓
	Social housing	23	✓								✓
	Supported accommodation	24									✓
	Other housing assistance	24									✓
	MyHome shared equity	25									✓
Electricity	Annual electricity concession	26	✓	✓		✓					✓
	Heating allowance	27		✓		✓					✓
	Life support concession	28									✓
	Medical cooling or heating concession	28	✓	✓		✓					✓
	Energy Bill Relief Fund	29	✓	✓	✓	✓	✓	G			✓
	Energy Bill Relief Fund Extended	30									✓
Transport	Adult travel concession (public bus and River Derwent ferry)	31	✓	✓		✓		G	✓	✓	✓
	Companion Card (public bus and River Derwent ferry)	32								✓	
	Vision impaired travel pass (public bus and River Derwent ferry)	32		✓		✓					✓
	DVA TPI and EDA pensioners (public bus and River Derwent ferry)	32						G			
	Taxi Subsidy Program – 50% concession	33	✓	✓	✓	✓	✓				✓
	Taxi Subsidy Program – 60% concession	33	✓	✓	✓	✓	✓				✓
	Disability Parking Permit	34									✓
	Bass Strait Islands air travel concession	34		✓		✓					
	SeaLink Bruny Island ferry fares	35		✓	✓	✓	✓				
	Spirit of Tasmania (TT-Line)	35		✓		✓					

★ = Anyone who meets eligibility criteria

*Veteran Cards **G** = Gold; **W** = White; **O** = Orange; **⓪** = Contact DVA on 1800 838 372

Quick reference guide

			Concessions and discounts by concession card type								
			Services Australia			Veterans' Affairs			Tasmanian		
			HCC	PCC	CSHC	DVA PCC	DVA CSHC	DVA VC*	SC	CC	★
Education	Adult education courses	36	✓	✓		✓			✓	✓	
	School uniform exceptional assistance scheme	37									✓
	Spectacles assistance	37	✓	✓		✓					✓
	Student assistance scheme	38	✓	✓		✓					✓
	Accommodation allowance for students (year 11 and 12)	38									✓
	Adult student transport concessions	39									✓
	Adult student transport concessions – special circumstances	39									✓
	Apprentice and trainee travel allowance for off-the-job training	40									✓
	Conveyance allowance	41									✓
	Student bus fares	41									✓
	Student free travel – urban, urban fringe and rural areas	42	✓	✓		✓					✓
	Fee waiver (TasTAFE)	43									✓
	Student childcare subsidy (TasTAFE)	43									✓
	Tuition fees (TasTAFE)	44	✓	✓		✓					✓
Health	Adult dental service	45	✓	✓		✓		⊗			
	Children's dental service	46									✓
	Continuous Positive Airways Pressure Program	46	✓	✓		✓					
	Enteral feeds and supplements	47	✓	✓		✓		G,W,O			✓
	Home Oxygen Program	48									✓
	Lymphoedema	48	✓	✓				⊗			
	Orthotic/prosthetic services	49	✓	✓		✓					
	Patient travel assistance	50	✓	✓		✓					✓
	Pharmaceuticals	51	✓	✓	✓		✓	G,W,O			✓
	TasEquip	52	✓	✓							✓
	Visual aids	53		✓		✓		W			✓
	Wigs	53		✓		✓		⊗			

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Quick reference guide

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			Services Australia			Veterans' Affairs			Tasmanian		
			HCC	PCC	CSHC	DVA PCC	DVA CSHC	DVA VC*	SC	CC	★
Licences	Driver licence	54	✓	✓		✓		G,W			✓
	Firearms	55	✓	✓		✓					
	Inland recreational angling licence	55		✓		✓			✓		✓
	Hunting licence	56	✓	✓	✓	✓	✓		✓		✓
	Recreational sea fishing licence	56		✓		✓			✓		✓
	Water licence	57									✓
Vehicles	Duty on vehicle registration	58						G			✓
	Duty on the transfer of motor vehicle ownership (deceased estate)	59									✓
	Duty on the transfer of motor vehicle ownership (matrimonial changes)	59									✓
	Duty on the transfer of motor vehicle ownership (company cessation)	60									✓
	Motor tax (40% rebate)	60	✓	✓		✓		G,W			✓
	Motor tax (100% exemption)	61						G			✓
	Motor vehicle registration compulsory third party insurance (MAIB)	61	✓	✓		✓		G,W			✓
	Vehicle registration	62	✓	✓		✓		G,W			✓
Parks and Heritage	National Park passes	63	✓	✓	✓	✓	✓		✓	✓	
	Overland Track	64	✓	✓	✓	✓	✓		✓	✓	
	Port Arthur Historic Site	64	✓	✓	✓	✓	✓		✓	✓	✓
	Royal Tasmanian Botanical Gardens	65	✓	✓	✓	✓	✓		✓	✓	
	The Cascades Female Factory Historic Site	65	✓	✓	✓	✓	✓		✓	✓	✓
	The Hastings Experience, Mole Creek Caves and Highfield Historic Site	66	✓	✓	✓	✓	✓		✓	✓	
	Three Capes Track	66	✓	✓	✓	✓	✓		✓	✓	



= Anyone who meets eligibility criteria

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Quick reference guide

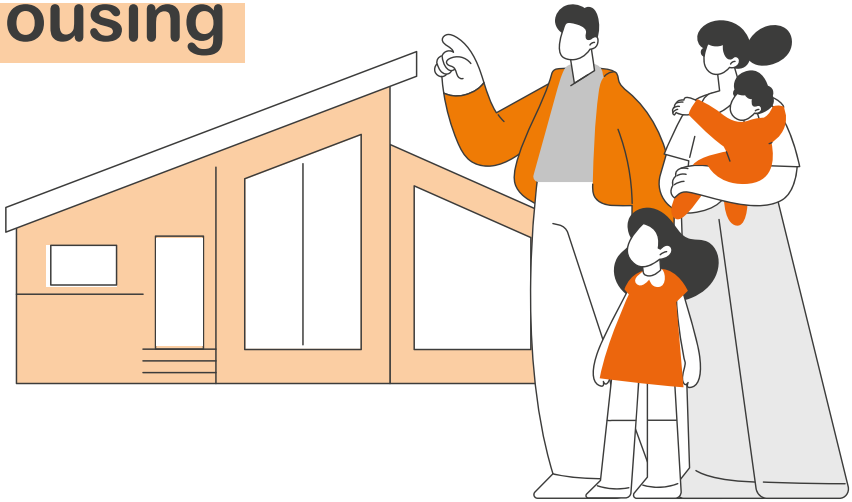
			Concessions and discounts by concession card type								
			Services Australia			Veterans' Affairs			Tasmanian		
			HCC	PCC	CSHC	DVA PCC	DVA CSHC	DVA VC*	SC	CC	★
Property, Water and Land Tax	Duty on intergenerational primary production land transfers	67									✓
	Duty on the transfer of matrimonial property following a marriage breakdown	68									✓
	Duty on the transfer of matrimonial property following a breakdown of a de facto relationship	68									✓
	Duty on the transfer of property following breakdown of a personal relationship	69									✓
	Duty on transfer of real property into joint names	69									✓
	Duty for first home buyers of established homes	70									✓
	Duty for pensioners downsizing to a new home	71									✓
	Land tax on primary production land	71									✓
	Land tax on principal residence land	72									✓
	Land tax on land adjoining principal residence land	72									✓
	Land tax on principal residence land or primary production land	73									✓
	Land tax on principal residence land in transitional circumstances	73									✓
	Land tax on principal residence land or primary production land affected by a natural disaster	74									✓
	Land tax on principal residence land following the death of the owner	74									✓
	Land tax on properties with short-term accommodation converting to long-term rental	75									✓
	Land tax on properties with new dwellings made available for long-term rental	75									✓
	Water and sewerage concession	76	✓	✓		✓		G			
Other	Access to computers, the internet and learning programs	77									✓
	Enduring Power of Attorney	78		✓		✓			✓		
	Making a Will	78		✓		✓			✓		
	No Interest Essential Loan	79	✓	✓		✓					✓
	No Interest Micro Business Loan	79	✓	✓		✓					✓
	Police record checks for volunteers	80									✓
	Right to Information requests	80	✓	✓		✓					✓
	Ticket to Play	81	✓	✓							✓
	Veteran Wellbeing Voucher Program	82				✓	✓	G,W,O			✓



= Anyone who meets eligibility criteria

*Veteran Cards **G** = Gold; **W** = White; **O** = Orange; **⓪** = Contact DVA on 1800 838 372

Housing




Council rates concession

A reduction on local government rates to the lesser of the capped amount or 30% is available as of 1 July, each year.

Eligibility:

- Hold an eligible concession card.
- Reside at the property as their principal place of residence.
- Is legally responsible to the council for the rates of the property.

For more information:

 Contact your local council.

Concessions available to:

Services Australia cards:

HCC

PCC

Veterans' Affairs cards:

DVA
PCC

DVA
VC

Housing Connect

Housing Assistance

Housing Connect is where people can access housing assistance and support with one assessment for everything from emergency accommodation to a long-term home.

Housing Connect can help you with:

- Applying for:
 - Social housing (public, community and Aboriginal and Torres Strait Islander).
 - Rapid rehousing.
 - Private rental incentives program.
 - Supported accommodation.
- Private rental assistance:
 - To assist with moving into a new home, including bond and/or rent in advance.
 - To assist you to stay in your private rental, including assistance with rent arrears.
 - Finding a bed for the night.
 - Support relating to family violence.
- Advice and assistance with other forms of housing assistance.
- Support for your current housing crisis, including referrals to Personalised Support.

Concessions available to:

Services Australia cards:

HCC

★ Anyone who meets eligibility criteria

Private rental assistance

Housing Assistance

Financial assistance in the form of rental arrears, bond, rent in advance or moving costs is available to eligible Tasmanians who are having difficulty accessing or staying in the private rental market.

Eligibility:

- Low to moderate income earners based on income eligibility limits for retaining a Services Australia Health Care Card.

Concessions available to:

Services Australia cards:

HCC

★ Anyone who meets eligibility criteria

For more information:

Housing Connect

📞 Phone 1800 800 588 (Statewide freecall)

🌐 Web homestasmania.com.au

Private rental incentives

Housing Assistance

Assistance is available to eligible Tasmanians to access private rental accommodation at an affordable rent.


Private Rental Incentives encourages property owners to make their homes available for a two-year lease and receive an incentive payment and guaranteed rent capped below median rents.

Eligibility:

- Low income earners based on eligibility limits for retaining a Services Australia Health Care Card.
- Be 18 years or older and meet all other requirements for social housing assistance.
- Be able to live independently, with no previous issues looking after a rental property.

For more information:

Housing Connect

 **Phone** 1800 800 588 (Statewide freecall)

 **Web** homestasmania.com.au

Concessions available to:

Services Australia cards:

HCC

★ Anyone who meets eligibility criteria

Family violence rapid rehousing

Housing Assistance


Rapid rehousing is designed to assist vulnerable people affected by family violence to access safe and affordable housing. It provides transitional accommodation (up to 12 months) at subsidised rent.

Eligibility:

- Families or individuals who are homeless or at risk of homelessness due to leaving a violent relationship.
- Perpetrators requiring alternative housing so the family can remain in the family home.
- Be 16 years or older and meet all other eligibility requirements for social housing, with the exception that there are no income or asset eligibility requirements for family violence rapid rehousing.

For more information:

Housing Connect

 **Phone** 1800 800 588 (Statewide freecall)

 **Web** homestasmania.com.au

Concessions available to:

Services Australia cards:

HCC

★ Anyone who meets eligibility criteria

Social housing

Housing Assistance

Social housing includes community housing, public housing and housing for Aboriginal and Torres Strait Islander people. Social housing properties are managed by Homes Tasmania and community housing providers.

Around half of social housing is managed by community housing providers in Tasmania. Applicants are encouraged to apply for housing with all the providers in the region they live.


Eligibility:

- Live in Tasmania.
- Be an Australian citizen, or a permanent resident including refugee visa subclasses 200, 201, 202, 203 and 204.
- Be 16 years or older.
- Be a low-income earner who is eligible for a Commonwealth Health Care Card.
- Not own land or a home of your own.
- Not have financial assets worth more than \$35,000 (more details on website).

Aboriginal and Torres Strait Islander applicants must satisfy the requirements of the *Eligibility for Tasmanian Government Aboriginal and Torres Strait Islander Programs and Services Policy* unless they have previously been deemed eligible to access a Tasmanian Government Aboriginal and Torres Strait Islander program or service.

For more information:

Housing Connect

 **Phone** 1800 800 588 (Statewide freecall)

 **Web** homestasmania.com.au

Concessions available to:

Services Australia cards:

HCC



Anyone who meets
eligibility criteria

Supported accommodation

Housing Assistance

Assistance is available to Tasmanians on low incomes who require supported accommodation and/or have specific needs.


Eligibility:


- Homeless.
- Living with a disability.
- Affected by mental illness.
- Children and young people at risk.

This assistance includes adult supported accommodation facilities and Youth2independence facilities, cluster homes and share houses.

For more information:

Housing Connect

 **Phone** 1800 800 588 (Statewide freecall)

 **Web** homestasmania.com.au

Concessions available to:



Anyone who meets eligibility criteria

Other housing assistance

Housing Assistance


Assistance is available to Tasmanians who meet the eligibility criteria for other housing assistance. This includes crisis and transitional accommodation and brokerage funds to help facilitate assistance in the private market for people with specific needs where needed.

Eligibility:

- Homeless or at risk of being homeless.
- Living in unsafe housing or who cannot stay where they normally live.

For more information:

Housing Connect

 **Phone** 1800 800 588 (Statewide freecall)

 **Web** homestasmania.com.au

Concessions available to:



Anyone who meets eligibility criteria

MyHome shared equity

Home Ownership Assistance

MyHome is the Tasmanian Government's shared equity program that helps Tasmanians purchase their own home sooner. Under MyHome, the cost of buying your home is shared with Homes Tasmania.

Concessions available to:



Anyone who meets
eligibility criteria

Eligibility:

- Income that covers the costs of purchasing and owning a home.
- Be under income and financial asset limits (refer to website).
- Live in Tasmania.
- Be an Australian citizen or permanent resident.
- Be an individual at least 18 years old (not a business or organisation).
- Have a minimum deposit of 2% of the purchase price.
- Not own or have an interest in any other real property.
- Other eligibility requirements and information is available on the website.

Available assistance includes:

- Up to a maximum of \$300,000 or 40 per cent (whichever is the lesser amount) of the purchase price for purchasers of new homes or house and land packages.
- Up to a maximum of \$150,000 or 30 per cent (whichever is the lesser amount) of the purchase price for purchasers of existing homes.

If you are interested in buying an existing home (a home that has been lived in), there is a property price cap of \$750,000 under MyHome. MyHome is provided through Bank of us.

For more information:

Bank of us



Phone 1300 306 716



Web bankofus.com.au/my-home

Electricity



Annual electricity concession

The annual electricity concession provides a daily discount to eligible customers as a cents per day rate. The current concession is 173.296 cents per day and available to:

- Eligible concession card holders.
- ImmiCard (Bridging Visa E) holders.

To apply for the annual electricity concession, eligible customers should call their electricity retailer or complete the application form.

For more information:

- 📞 Contact your electricity retailer.

Concessions available to:

Services Australia cards:

HCC

PCC

Veterans' Affairs cards:

DVA
PCC

★ Anyone who meets eligibility criteria

Heating Allowance

The Heating Allowance is a payment of \$56 per year paid in two payments of \$28. Payments are made under the *Pensioners (Heating Allowances) Act 1971*.

Eligibility:

- Means tested (income and assets).
- Hold eligible concession card.


A single pensioner cannot have more than \$1,750* in cash assets and married/de facto pensioners cannot have more than \$2,750.*

*Other conditions also apply.


Apply online or by requesting a form by email or phone.

For more information:

Department of Premier and Cabinet

 **Phone** 1800 300 068

 **Email** heating.allowance@dpac.tas.gov.au

 **Web** dpac.tas.gov.au


Concessions available to:

Services Australia cards:

PCC

Veterans' Affairs cards:

**DVA
PCC**

 **Anyone who meets eligibility criteria**

Life support concession

The life support concession is a daily discount to eligible people who use an approved life support system, or who live with someone who uses one in their main home.

The approved devices and current discounts per day are:

- Oxygen concentrator – 128.445 cents.
- Peritoneal dialysis machine – 95.299 cents.
- Haemodialysis machine – 95.299 cents.
- Chronic positive pressure and airways regulator – 45.577 cents.
- Continuous positive airways pressure machine – 45.577 cents.
- Respirator (iron lung) – 169.878 cents.
- Combination oxygen concentrator and chronic positive pressure and airways regulator – 174.022 cents.
- Phototherapy machine – 242.049 cents.
- Left ventricular assist device – 45.577 cents.
- Nebuliser machine (mains powered only) – 12.881 cents.

To apply, complete the application form and have it certified by your medical practitioner, then submit it to your electricity retailer.

For more information:

- 👤 Contact your electricity retailer.

Concessions available to:

- ★ Anyone who meets eligibility criteria

Medical cooling or heating concession

The medical cooling or heating concession is a daily discount to eligible customers who have, or who live with a person who has a medical condition that requires the cooling or heating of their main home to manage that medical condition.

The current concession is 51.906 cents per day.

To apply, complete the application form and have it certified by your medical practitioner, then submit it to your electricity retailer.

For more information:

- 👤 Contact your electricity retailer.

Concessions available to:

Services Australia cards:

HCC

PCC

Veterans' Affairs cards:

DVA
PCC

- ★ Anyone who meets eligibility criteria

Energy Bill Relief Fund

The Tasmanian and Commonwealth Governments partnered to deliver cost of living relief through lower energy bills delivered through the Energy Bill Relief Fund. Through the fund, eligible households can receive \$250 of electricity bill rebates in 2024-25.

The rebates will come as two separate bill discounts of \$125 applied in the first and fourth quarter of 2024-25.

Eligibility:

The electricity account holder must, on 1 July 2024, be a recipient or holder of:

- An eligible concession card.
- Family Tax Benefit (FTB) A and B.
- Carer Allowance.

Households that are eligible for the rebate but not eligible for the Annual Electricity Concession, should contact their retailer to register.

Customers that are currently eligible and verified with their retailer to receive the Annual Electricity Concession are automatically eligible for the Energy Bill Relief Rebate. These customers will receive their rebate automatically from their retailer in the first quarter bill from 1 July 2024.



If you are eligible for the Annual Electricity Concession, but do not currently receive it, please contact your electricity retailer to register.

Once registered, your electricity retailer will automatically apply:

- A \$125 rebate in the September quarter 2024.
- A \$125 rebate in the June quarter of 2025.

If you don't receive electricity from an electricity retailer and are on an embedded network (for instance you receive electricity via your landlord in a caravan park or retirement home or village) you are still eligible and will need to apply for the rebate as a grant payment through the Department of State Growth. Further information for embedded network customers is available from the website.

For more information:

-  Contact your electricity retailer.
-  [Web recfit.tas.gov.au](http://Web.recfit.tas.gov.au)

Concessions available to:

Services Australia cards:

HCC

PCC

CSHC

Veterans' Affairs cards:

DVA
PCC

DVA
CSHC

DVA
VC

★ Anyone who meets eligibility criteria

Energy Bill Relief Fund Extension

The Australian Government has extended the Energy Bill Relief Fund in 2024-25 to all Tasmanian households. There are no concession requirements.


Quarterly bill discounts of \$75, up to a maximum amount of \$300, will be applied to all residential accounts throughout 2024-25.


Households will receive their rebates automatically from their retailer through their electricity bill.

If you are on an embedded network you are still eligible and will need to apply for the rebate as a grant payment through the Department of State Growth. Further information for embedded network customers is available from the website.

The Energy Bill Relief Fund Extension is in addition to any Energy Bill Relief Fund rebate you may be eligible for under the original scheme in 2024-25.

For more information:

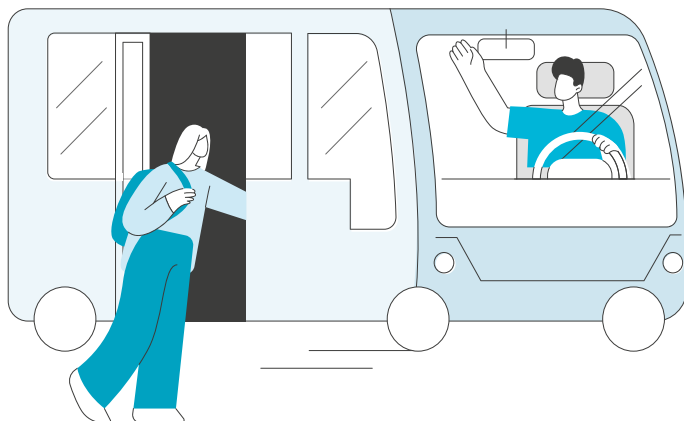
 Contact your electricity retailer.

 **Web** recfit.tas.gov.au

Concessions available to:

★ Anyone who meets
eligibility criteria

Transport



Adult travel concession

Public bus and River Derwent ferry

A discount of 50% off the full fare. A further 20% discount is applied when using a smartcard like Greencard, Transportme, or a 10-trip ticket, where available.

Eligibility:

- An eligible concession card.
- Aged 70 years and over.
- Evidence of immigration status (EIS).
- Residence Determination ImmiCard (RDI) issued by the Department of Home Affairs.
- DVA Veteran Gold Card printed with War Widow.
- Eligible adult students.

Free travel is available for:

- Companion Card cardholder companions.
- Vision Impairment Travel Pass cardholders, their attendant and guide dog.
- DVA Veteran Gold Card printed with TPI or EDA.

For more information:

Department of State Growth

 [Web transport.tas.gov.au](https://transport.tas.gov.au)

Concessions available to:

Services Australia cards:

HCC

PCC

Veterans' Affairs cards:

DVA
PCC

DVA
VC

Tasmanian cards:

SC

CC



Anyone who meets eligibility criteria

Companion Card

Public bus and River Derwent ferry, and Area Connect public transport services

The cardholder's companion receives free travel when accompanying the cardholder who pays their own fare.

Passenger must show Companion card for companion to travel free.

For more information:

Department of State Growth

 [Web transport.tas.gov.au](http://transport.tas.gov.au)

Concessions available to:

Tasmanian cards:

CC

Vision Impaired Travel Pass

Public bus and River Derwent ferry, and Area Connect public transport services

Applicants for this travel pass must hold a Pensioner Concession Card endorsed for Disability Support Pension Blind or Age Blind Pension, or a DVA (Blind) Pension or provide an assessment by an ophthalmologist.

The travel pass cardholder, attendant and/or accompanying mobility instructor authorised by Guide Dogs Tasmania, travel free.

For more information:

Department of State Growth

 [Web transport.tas.gov.au](http://transport.tas.gov.au)

Concessions available to:

Services Australia cards:

PCC

Veterans' Affairs cards:

DVA
PCC



Anyone who meets eligibility criteria

DVA TPI and EDA pensioners

Public bus and River Derwent ferry, and Area Connect public transport services

Totally and Permanently Incapacitated (TPI) and Extreme Disablement Adjustment (EDA) pensioners are entitled to free travel.

You will need to present your DVA Veteran Gold Card printed with TPI or EDA. To travel on Metro services for free, you will need to apply for and use a Greencard.

For more information:

Department of State Growth

 [Web transport.tas.gov.au](http://transport.tas.gov.au)

Concessions available to:

Veterans' Affairs cards:

DVA
VC

Taxi Subsidy Program – 50% concession

Taxis

A 50% concession on the cost of taxi travel is available to people:

- With a permanent disability that severely affects physical mobility and who have been assessed as meeting eligibility criteria for membership of the Transport Access Scheme and hold a valid concession status.

A maximum subsidy of \$25 per single journey applies.

Completion of a Transport Access Scheme membership application form, including a medical component to be completed by a medical practitioner.

For more information:

Department of State Growth

 [Web transport.tas.gov.au](http://transport.tas.gov.au)

Concessions available to:

Services Australia cards:

HCC

PCC

CSHC

Veterans' Affairs cards:

**DVA
PCC**

**DVA
CSHC**



Anyone who meets eligibility criteria

Taxi Subsidy Program – 60% concession

Taxis

A 60% concession on the cost of taxi travel is available to people:

- With a permanent disability that severely affects physical mobility.
- Who are wheelchair reliant and have been assessed as meeting eligibility criteria for membership of the Transport Access Scheme.

A maximum subsidy of \$30 per single journey applies.

Completion of a Transport Access Scheme membership application form, including a medical component to be completed by a medical practitioner.

For more information:

Department of State Growth

 [Web transport.tas.gov.au](http://transport.tas.gov.au)

Concessions available to:

Services Australia cards:

HCC

PCC

CSHC

Veterans' Affairs cards:

**DVA
PCC**

**DVA
CSHC**



Anyone who meets eligibility criteria

Disability parking permit

Parking

Enables Transport Access Scheme members to use disability parking spots and provides additional time in areas controlled by parking signs (including parking meters).

Applicant must have a permanent disability that severely affects physical mobility and has been assessed as meeting eligibility criteria for membership of the Transport Access Scheme.


Completion of a Transport Access Scheme membership application form, including a medical component to be completed by a medical practitioner.

For more information:

Department of State Growth

 [Web transport.tas.gov.au](http://transport.tas.gov.au)

Concessions available to:

 Anyone who meets eligibility criteria

Bass Strait Islands air travel concession

Island Transport Services

A rebate of 50% on the cost of one return trip to mainland Tasmania per financial year is available to age pensioners living on Bass Strait islands who have:

- Eligible concession cards.
- Proof of flight itinerary and purchase cost.

For more information:

Department of State Growth

 [Web transport.tas.gov.au](http://transport.tas.gov.au)

Concessions available to:

Services Australia cards:

PCC

Veterans' Affairs cards:

**DVA
PCC**


SeaLink Bruny Island ferry fares


Island Transport Services

Discounted SeaLink Bruny Island ferry fares are available if the driver of the vehicle travelling on the ferry holds an eligible concession card. Card must be presented at check-in to receive the discount, or full-fares apply.

For more information:

SeaLink Bruny Island

 **Phone** 1300 127 869

 **Web** sealinkbrunyisland.com.au

Concessions available to:

Services Australia cards:

PCC

CSHC

Veterans' Affairs cards:

DVA
PCC

DVA
CSHC

Spirit of Tasmania (TT-Line)

Discounted passenger fares are available to eligible concession card holders. Cardholders must provide their pension card number when they book. The card must still be current at the date of travel and presented at check-in.

Applicable to selected passenger fares, subject to availability.


Check the website for further terms, conditions and availability.

For more information:

Spirit of Tasmania

 **Phone** 132 010

 **Email** contactus@spiritoftasmania.com.au

 **Web** spiritoftasmania.com.au

Concessions available to:

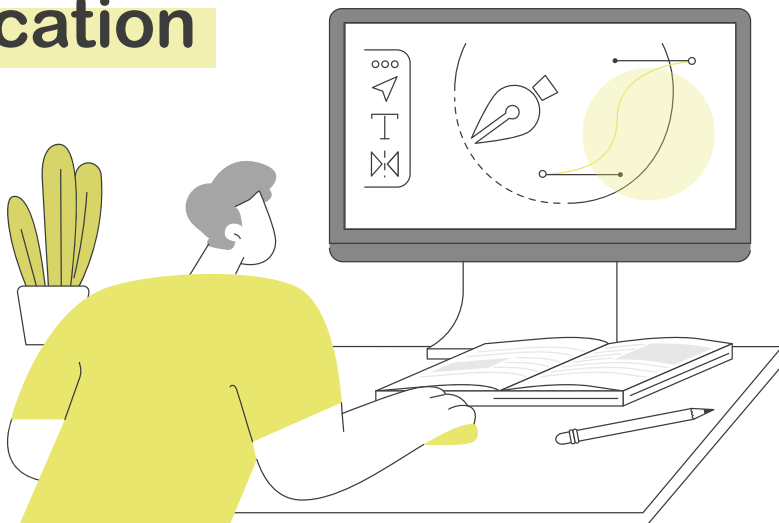
Services Australia cards:

PCC

Veterans' Affairs cards:

DVA
PCC

Education



Adult education courses


Adult Education

Concessions on fees for most adult education courses are available to full-time students who are holders of eligible concession cards.

Please note that carers supporting learners with disability can attend classes free of charge.

For more information:

Libraries Tasmania

 **Phone** 6165 5564

 **Email** adulthoodeducation.libraries@libraries.tas.gov.au

 **Web** adulthoodeducation.libraries.tas.gov.au

Concessions available to:

Services Australia cards:

HCC

PCC

Veterans' Affairs cards:

DVA
PCC

Tasmanian cards:

SC

CC

School uniform exceptional assistance scheme

Primary School (K-6), High School and Senior Secondary School

Assistance to buy government school uniforms may be available for students in exceptional or extenuating family circumstances.

An exceptional circumstance may include an event like a house fire; therefore, a concession card would not be required. The amount of assistance to be provided is determined by school social workers on a case-by-case basis.

For more information:

 Contact a social worker at the student's school.

Concessions available to:



Anyone who meets eligibility criteria

Spectacles assistance

Primary School (K-6), High School and Senior Secondary School

Assistance to buy glasses may be available to low-income families with students from kindergarten to Year 12 at government and non-government schools.

Parents/guardians who have been approved for the Student Assistance Scheme (STAS) or who hold an eligible concession card are eligible to apply.


Assistance is also available to grandparent's raising grandchildren. Grandparents may need to provide proof that their grandchild is legally in their care.


Approved applicants will receive assistance with the cost of one pair of standard prescribed lenses and standard frames from a participating optometrist in any 12-month period unless special circumstances apply (for example, a prescription change).

Application forms are only available at participating optometrists. Parents/guardians of students who believe they may be eligible for assistance need to speak directly with their optometrist.

For more information:

Department for Education, Children and Young People

 **Phone** 1800 827 055

 **Web** decyp.tas.gov.au

Concessions available to:

Services Australia cards:

HCC

PCC

Veterans' Affairs cards:

DVA
PCC



Anyone who meets eligibility criteria

Student assistance scheme

Primary School (K-6), High School and Senior Secondary School

The Student Assistance Scheme (STAS) provides assistance for low-income families with the cost of levies for:


- Full-time students from kindergarten to Year 12 at government and non-government schools.
- Parents/guardians who hold an eligible concession card.


Assistance with levies in a government school per school year, if the student attends a non-government school parents/guardians need to discuss what assistance is available with their school as assistance to families is at the discretion of the school. Catholic schools do not participate in the STAS scheme and directly assess eligibility for assistance to families.


You can contact your school directly for a confidential discussion about financial assistance.

For more information:

Department for Education, Children and Young People

 **Phone** 1800 827 055

 **Email** stas@decyp.tas.gov.au

 **Web** decyp.tas.gov.au

Concessions available to:

Services Australia cards:

HCC

PCC

Veterans' Affairs cards:

DVA
PCC

★ Anyone who meets eligibility criteria

Accommodation allowance for students (year 11 and 12)


Student Accommodation


Financial support assistance is available to Year 11 and 12 students whose nearest school is more than 40 kilometres from their usual home. The allowance is not income tested.


\$1,472 is available for full-time students who study for the full academic year (payments of \$736 twice a year). The allowance is limited to a maximum of two years, unless special circumstances exist. Application forms are available on the department's website or from the Financial Assistance Unit via email.

For more information:

Department for Education, Children and Young People

 **Phone** 1800 827 055

 **Email** fau@decyp.tas.gov.au

 **Web** decyp.tas.gov.au

Concessions available to:

★ Anyone who meets eligibility criteria

Adult student transport concessions



Student Travel

Adult students are eligible for adult concession fares on public bus and ferry services when enrolled full time at any senior secondary college, university, TasTAFE or Tasmanian College of English.


Concession applies from the start of the year in which the recipient turns 19 while eligibility is maintained.

Up to 50% off the full fare. A further 20% discount is applied when using a smartcard like Greencard, Transportme, or a 10-trip ticket, where available.

For more information:

-  Contact your bus service operator.
-  **Web** transport.tas.gov.au

Concessions available to:


-  Anyone who meets eligibility criteria

Adult student transport concessions – special circumstance

Student Travel

Adult students may be eligible for a special circumstance student bus pass. This pass allows them to travel at the child student fare on one or more fare-charging bus services between 6.00am and 7.00pm on school days.

Concessions available to:

-  Anyone who meets eligibility criteria

Eligibility:

- Are aged 18 years or older on 1 January in the year of study.
- Enrolled full time at: any senior secondary college, any university, TasTAFE or Tasmanian College of English.
- Are studying at a level that is no higher than is offered to any year 11 or 12 student at a senior secondary college.
- Have not had the opportunity to complete the equivalent of two years post-year 10 study due to circumstances beyond their control.

If the student holds a concession card, they may be eligible to travel for free.

For more information:

Department of State Growth

-  **Phone** 1300 135 513
-  **Email** bus.passes@stategrowth.tas.gov.au
-  **Web** transport.tas.gov.au

Apprentice and trainee travel allowances for off-the-job training

Student Travel

Contribution toward the cost of travel and accommodation for eligible apprentices and trainees.

Concessions available to:



Anyone who meets eligibility criteria

Eligibility:

- Have a training contract that is active under the Training and Workforce Development Act 2013.
- Travel over 21 kilometres to attend off-the-job training or assessments that are part of their training plan.

For travel in Tasmania, apprentices and trainees can receive:

- 41 cents per kilometre for off-the-job training travel over 42 kilometres return.
- 45 cents per kilometre for off-the-job training travel over 42 kilometre return for West Coast students.
- \$55 per night accommodation allowance when travel is 61 kilometres or more each way.

Where apprentices and trainees must travel interstate for training, the Tasmanian Government will:

- Contribute to the cost of airfares.
- Pay \$100 accommodation allowance per night.

Complete the 'Tasmanian Apprentice and Trainee Travel and Accommodation Contribution Claim Form' to receive the eligible contribution. The registered training organisation must send signed forms to Skills Tasmania.

For more information:

Skills Tasmania



Phone 6165 6055



Email travelclaims@skills.tas.gov.au



Web skills.tas.gov.au

Conveyance allowance

Student Travel

An allowance to assist with the cost of transporting students who live in remote locations to the nearest school or school bus service is available.

Concessions available to:

★ Anyone who meets eligibility criteria

Eligibility:

- Live outside an area with an urban bus service and more than 5 kilometres from the nearest government intake area school, educationally appropriate school or bus stop servicing that school.
- Are in year 11 or 12, living on a Bass Strait Island and need to attend an educationally appropriate school on mainland Tasmania or interstate.

The allowance is \$0.28 per kilometre travelled on public roads.

Applications must be received by 15 May to be assessed for the whole school year, or by 15 November to be assessed for terms 3 and 4 only.

For more information:

Department of State Growth

📞 Phone 1300 135 513

✉ Email passenger.transport@stategrowth.tas.gov.au

🌐 Web transport.tas.gov.au

Student bus fares

Student Travel

Child-aged students always pay a flat fare on public transport, regardless of distance, location, or purpose of travel.

Concessions available to:

★ Anyone who meets eligibility criteria

Eligibility:

- Under 18 years or turning 18 years in the year of study.
- Enrolled full-time at: any senior secondary college, any university, TasTAFE or Tasmanian College of English.

A further 20% discount is applied when using a smartcard like Greencard, Transportme, or a 10-trip ticket, where available.

For more information:

🗣 Contact your bus service operator.

Student free travel – urban, urban fringe and rural areas

Student Travel

A student bus pass for free travel provides free travel on one or more fare-charging bus services between home and school. Free travel applies between 6.00am and 7.00pm on school days.

Eligibility:


- Under 18 years old or turning 18 years old in the year of study.
- Enrolled full time at: any senior secondary college, any university, TasTAFE or Tasmanian College of English.


In addition, students must also meet at least one of the following criteria:


- Have an eligible concession card, listed as a dependant on the card, or under a Care and Protection Order.
- Live in a rural area and are attending their Intake Area School, which is also located in a rural area, and there is no free bus service available to that school.
- Require a Free Transfer pass as they must transfer between two or more fare-charging bus operators between home and school.

For more information:

Department of State Growth

 **Phone** 1300 135 513

 **Email** bus.passes@stategrowth.tas.gov.au

 **Web** transport.tas.gov.au

Concessions available to:

Services Australia cards:

HCC

PCC

Veterans' Affairs cards:

DVA
PCC

★ Anyone who meets eligibility criteria

Fee waiver

TasTAFE (RTO 60142)

Financial Hardship:

- Students experiencing financial hardship may be eligible for a fee waiver or reduction.
- Make an appointment with a Student Counsellor to find out more.

Eligible Aboriginal students:

- TasTAFE tuition fees can be waived in full or reduced.
- Make an appointment with an Aboriginal Support Officer to see if you are eligible.

For more information:

TasTAFE

 **Phone** 1300 655 307

 **Email** info@tastafe.tas.edu.au

 **Web** tastafe.tas.edu.au

**Concessions
available to:**



Anyone who meets
eligibility criteria

Student childcare subsidy

TasTAFE (RTO 60142)


Up to a 25% reimbursement of childcare costs (maximum of \$400 per student per year) is available to students who are:

- Enrolled in an accredited course at TasTAFE.
- Enrolled in childcare provided through a carer registered under the Family Day Care Scheme, a day care service, or a carer licensed by the Department for Education, Children and Young People.

Note: Funds available for the Child Care Subsidy are limited and subsidy approval is subject to available funds at the time of application, and your application being approved.

For more information:

TasTAFE

 **Phone** 1300 655 307

 **Email** info@tastafe.tas.edu.au

 **Web** tastafe.tas.edu.au

**Concessions
available to:**



Anyone who meets
eligibility criteria

Tuition fees


TasTAFE (RTO 60142)


A reduction on the normal tuition fee for a government subsidised program for each qualification or skill set is available to enrolled students who:


- Are receiving a Centrelink allowance such as Newstart, Youth Allowance, Disability Support Pension, a Pension, Austudy or Abstudy.
- Are listed on a current Centrelink Card as a dependant.
- Hold an eligible concession card.

For more information:

TasTAFE

 **Phone** 1300 655 307

 **Email** info@tastafe.tas.edu.au

 **Web** tastafe.tas.edu.au

Concessions available to:

Services Australia cards:

HCC

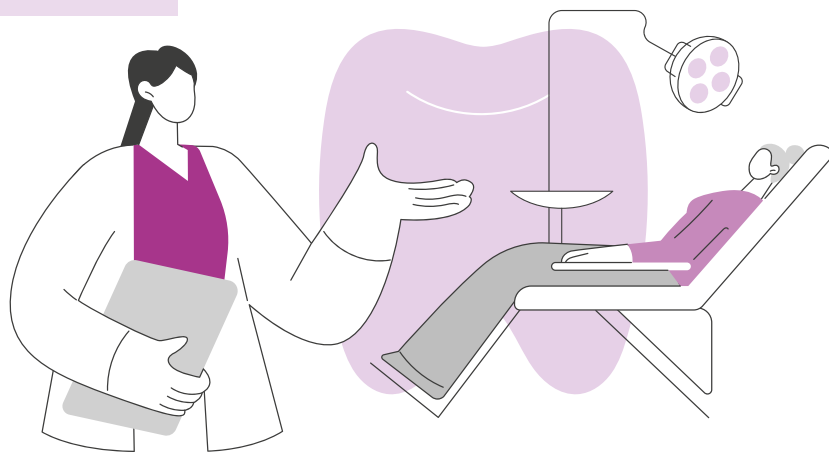
PCC

Veterans' Affairs cards:

DVA
PCC

★ Anyone who meets
eligibility criteria

Health



Adult dental service

Subsidised emergency, general and denture services* are available to adults** who have:


- An eligible concession card.
- A DVA Veteran Card and meet specific criteria (contact DVA on 1800 838 372 to find out more).


* Waiting lists may apply for subsidised general and denture services.

** Adults listed as a partner (dependent) on a Services Australia Concession Card may be eligible for services, please contact Oral Health Services Tasmania to confirm eligibility for services.

For more information:

Oral Health Services Tasmania

 **Phone** 1300 011 013

 **Web** health.tas.gov.au

Concessions available to:

Services Australia cards:

HCC

PCC

Veterans' Affairs cards:

**DVA
PCC**

**DVA
VC**


Children's dental service


Free dental checks, preventive care and treatment are available to all children (0–17 years) under the Medicare Child Dental Benefits Schedule (where a bulk billing consent form is signed). Otherwise, a subsidised service is available to children under 18 years.

Some exceptions apply.

For more information:

Oral Health Services Tasmania

 **Phone** 1300 011 013

 **Web** health.tas.gov.au

Concessions available to:



Anyone who meets eligibility criteria

Continuous Positive Airways Pressure Program

Equipment is available for people who have been clinically assessed as having a sleep-related breathing disorder requiring a positive airways pressure machine.

Please consult your medical specialist.

Eligibility:

- Have a prescription from a sleep specialist.
- An eligible concession card.

For more information:

Department of Health

 **Phone**

Royal Hobart Hospital, Department of Respiratory Medicine: 6166 7353

Launceston General Hospital Respiratory Unit: 6777 6708

North-West Regional Hospital Respiratory Unit: 6493 6300

 **Web** health.tas.gov.au

Concessions available to:

Services Australia cards:

HCC

PCC

Veterans' Affairs cards:

DVA
PCC

Enteral feeds and supplements

Subsidised nutrition is available when a person:

- Holds an eligible concession card.
- Is assessed by a dietitian.

Eligibility for a referral to another service

Referral to another service for subsidised nutrition is available to people who:

- Are eligible for compensation (MAIB workers compensation or any common law compensation), or where compensation payment has been made that includes future nutritional support.
- Are receiving financial assistance from any other government-funded organisation or program (including DVA Veteran Gold).
- Have a funding package through an aged care provider (if their plan includes nutritional support).
- Live in a residential facility, accommodation service or private hospital whose funding arrangements include nutritional support.
- Hold an NDIS plan that includes nutritional support.
- Are registered with the Closing the Gap program.

For more information:

Department of Health

Phone

Royal Hobart Hospital: 6166 8145

Launceston General Hospital: 6777 6477

North-West Regional Hospital: 6493 6467

Concessions available to:

Services Australia cards:

HCC

PCC

Veterans' Affairs cards:

DVA
PCC

DVA
VC

★ Anyone who meets eligibility criteria

Home Oxygen Program

Oxygen supplies are available to patients assessed by a specialist doctor as needing oxygen therapy.

Please consult your medical specialist.

The assessment needs to be approved by the Department of Respiratory Medicine at the Royal Hobart or Launceston General hospitals.

Concessions available to:



Anyone who meets eligibility criteria

For more information:


Department of Health

Phone

Royal Hobart Hospital, Department of Respiratory Medicine: 6166 7353


Launceston General Hospital, Respiratory Unit: 6777 6708

North-West Regional Hospital Respiratory Unit: 6493 6300

 **Web** health.tas.gov.au

Lymphoedema

Financial assistance is available to people requiring compression garments to help manage lymphoedema and who have one of the following:

- An eligible concession card.
- DVA Veteran Card and meet specific criteria ( contact DVA on 1800 838 372 to find out more).

For more information:

Department of Health

Phone

Royal Hobart Hospital, Physiotherapy: 6166 8634

Royal Hobart Hospital, Occupational Therapy: 6166 8314

Launceston General Hospital, Physiotherapy: 6777 6216

North-West Regional Hospital, Physiotherapy: 6493 6250

Email

South: rhh.physiotherapy@ths.tas.gov.au

North: lgh.ahs@ths.tas.gov.au

North-West: burnie.physio@ths.tas.gov.au

Concessions available to:

Services Australia cards:

HCC

PCC

Veterans' Affairs cards:

DVA
VC

Orthotic/prosthetic services

A reduced contribution charge for orthotic and prosthetic services is provided to eligible people whose costs are not met by other organisations and programs, such as MAIB, workers compensation, the Veterans' Affairs or the National Disability Insurance Scheme.

To access the service and receive a reduced contribution, clients must have:

- A current referral from either a GP, an allied health professional or a medical specialist.
- An eligible concession card.

For more information:

Department of Health



Phone

Orthotic Prosthetic Services Tasmania

South: 6166 7377

North: 6777 8562

North-West: 6493 6272



Email opst.tas@ths.tas.gov.au



Web health.tas.gov.au

Concessions available to:

Services Australia cards:

HCC

PCC

Veterans' Affairs cards:

DVA
PCC

Patient travel assistance

Financial assistance may be available for Tasmanians required to:

- Travel more than 75 kilometres one way to access specialist health care services not available locally.
- Travel more than 50 kilometres one way to access the nearest cancer or dialysis treatment centre.

Patient travel assistance is not available for those eligible for assistance from other sources (such as MAIB, workers compensation, DVA, private health insurance, NDIS). Levels of assistance reflect the distance, type of travel and accommodation required.

Patient contribution towards travel

Patient contribution towards the cost of travel is \$82.50 per trip and capped at \$330 per financial year. Patient contribution towards the cost of travel is waived for eligible concession card holders.

For more information:

Department of Health



Phone

Patient Travel

South: 6166 8225

North: 6777 6249

North-West: 6477 7732



Email

South: ptasrhh@ths.tas.gov.au

North: lgh.patient.travel@ths.tas.gov.au

North-West: nw.ptas@ths.tas.gov.au

For more information on eligibility criteria and available subsidies download the PTAS Patient Guidelines at:



Web health.tas.gov.au

Concessions available to:

Services Australia cards:

HCC

PCC

Veterans' Affairs cards:

DVA
PCC



Anyone who meets eligibility criteria

Pharmaceuticals

Concessions are available on medications dispensed to patients discharged from hospital, outpatients attending the emergency department, or hospital outpatient clinics in public hospitals.

Medicare Card holders are entitled to receive medications at a maximum cost of \$31.60* per prescription item. A maximum of \$7.70* per prescription item is available to:

- Eligible concession card holders.
- PBS Safety Net Concessions Card issued by a pharmacy.

Holders of a PBS Safety Net Entitlement Card will not be charged for their medication.

*These amounts are adjusted in line with inflation by the Australian Government on 1 January each year.

For more information:

Department of Health

Phone

Royal Hobart Hospital: 6166 6700

Launceston General Hospital: 6777 6728

North-West Regional Hospital: 6493 6280

Mersey Community Hospital: 6478 5229

Concessions available to:

Services Australia cards:

HCC

PCC

CSHC

Veterans' Affairs cards:

DVA
CSHC

DVA
VC



Anyone who meets
eligibility criteria

TasEquip

TasEquip is a Department of Health service that provides a range of equipment to eligible Tasmanians to help them with everyday tasks at home.

The aim is to help people to:

- Live independently at home.
- Transition home from after acute care.

The equipment must be prescribed by the authorised therapist/prescriber. Some of the common equipment available for eligible clients includes, but is not limited to, shower chairs, walking aids, adjustable height seats, hoists, wheelchairs, and electric wheelchairs.

Eligibility:

- Live in Tasmania (for at least 3 months).
- Hold an eligible concession card.
- Live in the community and not in residential aged care.
- Be ineligible for a Home Care Package level 3 or 4, workers compensation, MAIB, DVA* or NDIS.

*Department of Veterans Affairs (DVA) Health Card holders should contact DVA to check their potential eligibility.

TasEquip is designed to support people who do not have alternative funding sources. Clients are ineligible for TasEquip if they receive Home Care Package level 3 or 4, workers compensation, MAIB, DVA or NDIS.

📞 DVA cardholders are encouraged to contact DVA on 1800 838 372 to find out more.

For more information:

TasEquip



Phone

South: 6166 7393

North: 6777 4336

North-West: 6478 5599



Email

South: southtasequip@ths.tas.gov.au

North: nthtasequip@ths.tas.gov.au

North-West: nwtasequip@ths.tas.gov.au



Web health.tas.gov.au

Concessions available to:

Services Australia cards:

HCC

PCC



Anyone who meets
eligibility criteria

Visual aids

Financial assistance is available for the purchase of glasses for pre-school aged children and adults. Low vision aids, prostheses and intraocular implants are subsidised up to \$436.05 per item.

Eligibility:




- A permanent Tasmanian resident for at least 3 continuous months prior to application (refugees not required to satisfy this criteria).
- Able to satisfy the means test.
- An eligible concession card.
- Low income earners under hardship provisions.
- Persons not able to claim from private health insurance, workers compensation or any other source.

This subsidy does not cover school aged children; however, they may be eligible for assistance from the Department for Education, Children and Young People. Refer to *Education - Spectacles Assistance* in this Guide for further information.

Note: People who can claim from private health insurance, workers' compensation or any other source are not eligible to apply. To apply visit the website for an application form. Complete and send with the prescription to the Statewide Spectacles Scheme.

For more information:

Spectacles Assistance Scheme, Department of Health

-  **Phone** 1800 232 148
-  **Email** opst.tas@ths.tas.gov.au
-  **Web** health.tas.gov.au

Concessions available to:

Services Australia cards:

PCC

Veterans' Affairs cards:

DVA
PCC

DVA
VC

★ Anyone who meets eligibility criteria


Wigs

Financial assistance is available to cancer and alopecia patients who are referred by a doctor.

Eligibility:

- An eligible concession card.
- DVA Veteran Card and meet specific criteria (📞 contact DVA on 1800 838 372 to find out more).

For more information:

-  **Phone**
Royal Hobart Hospital: 6166 8308
Launceston General Hospital: 6777 6477
Devonport Community Health & Service Centre: 6478 6119

Concessions available to:

Services Australia cards:

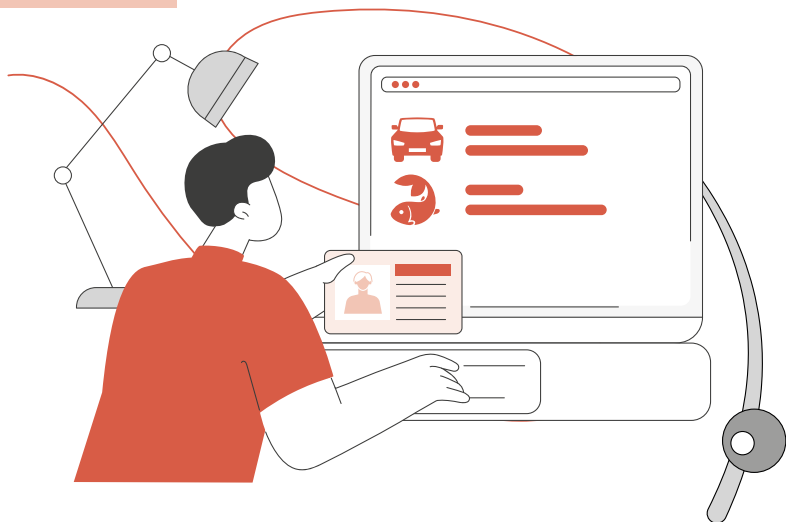
PCC

Veterans' Affairs cards:

DVA
PCC

DVA
VC

Licences



Driver licence

Eligible applicants aged under 65 years can receive savings between \$13.09 and \$63.58, depending on the length of time the full driver licence is issued.


Eligibility:

- An eligible concession card.
- Members of the Transport Access Scheme (for people with a severe disability).
- Eligible asylum seekers.

There is no licence fee for people 65 years and over, but there is a photo fee of \$12.64.

For more information:

Department of State Growth

 **Phone** 1300 135 513

 **Email** dlu@stategrowth.tas.gov.au

 Web transport.tas.gov.au

Concessions available to:

Services Australia cards:

HCC

PCC

Veterans' Affairs cards:

DVA
PCC

DVA
VC


★ Anyone who meets eligibility criteria

Firearms


A 20% reduction on firearms fees is available to eligible concession card holders from 1 July 2024.

For more information:

Department of Police, Fire and Emergency Management

 **Phone** 6173 2720

 **Email** firearms.services@police.tas.gov.au

 **Web** police.tas.gov.au

Concessions available to:

Services Australia cards:

HCC

PCC

Veterans' Affairs cards:

DVA
PCC

Inland recreational angling licence


Savings on 2024-25 full season adult angling licences are available.


Eligibility:

- An eligible concession card.
- Seniors Card holder – all States and Territories (20% discount).
- People aged between 18 and 21 years (45% discount).
- People aged between 14 and 17 years (100% discount).

For more information:

Inland Fisheries Services

 **Phone** 1300 463 474

 **Email** infish@ifs.tas.gov.au

 **Web** ifs.tas.gov.au

Concessions available to:

Services Australia cards:

PCC

Veterans' Affairs cards:

DVA
PCC

Tasmanian cards:

SC

★ Anyone who meets eligibility criteria

Hunting licence

A 20% discount for hunting licences applies for:


- Deer
- Wallaby
- Muttonbird
- Pheasant
- Wild duck
- Brown quail.


Eligibility:


- An eligible concession card.

For more information:

Department of Natural Resources and Environment Tasmania

 **Phone** 6165 4305

 **Email** wildlife.services@nre.tas.gov.au

 **Web** hunting.nre.tas.gov.au

Concessions available to:

Services Australia cards:

HCC

PCC

CSHC

Veterans' Affairs cards:

DVA
PCC

DVA
CSHC

Tasmanian cards:

SC

Recreational sea fishing licence


A 50% discount on the licence application fee is available.


Eligibility:


- An eligible concession card.
- People under the age of 16 years.

For more information:

Department of Natural Resources and Environment Tasmania

 **Phone** 6165 3233 or 1300 720 647

 **Email** fishing.enquiries@nre.tas.gov.au

 **Web** fishing.tas.gov.au

Concessions available to:

Services Australia cards:

PCC

Veterans' Affairs cards:

DVA
PCC

Tasmanian cards:

SC

★ Anyone who meets eligibility criteria

Water licence

Applicants are eligible for a 70% rebate on the application fees for a new or variation to an existing water licence when:


- The water allocations under the licence are exclusively for stock and domestic (but not commercial) use.
- The maximum daily quantity of water taken is less than 0.01ML.


Concessions available to:


★ Anyone who meets eligibility criteria

For more information:

Department of Natural Resources and Environment Tasmania

 **Phone** 6165 3019

 **Email** water.enquiries@nre.tas.gov.au

 **Web** nre.tas.gov.au

Vehicles



Duty on vehicle registration

A 100% exemption from duty on vehicle registration applications and transfers is available.

Eligibility:


- Hold a DVA Veteran Gold Card printed with TPI.
- Are members of the Transport Access Scheme (for people with a severe disability).


Note: This concession only applies to one vehicle registered in the name of the eligible person. The gross vehicle mass must not be over 4.5 tonnes.

If you currently own a vehicle that receives a motor tax (100% exemption) and are looking to purchase a new vehicle, you will need to dispose of your existing vehicle or transfer it from the concession holder's name before the purchase of the new vehicle.

For more information:

Department of State Growth

 **Phone** 1300 135 513

 **Email** vru@stategrowth.tas.gov.au

 **Web** transport.tas.gov.au

Concessions available to:

Veterans' Affairs cards:

DVA
VC



Anyone who meets eligibility criteria

Duty on the transfer of motor vehicle ownership (deceased estate)

A 100% exemption from duty on the transfer of a motor vehicle to a beneficiary of a deceased estate is available.


Eligibility:


- The surviving owner or registered operator if the vehicle was jointly owned by the registered operators and one of the joint owners is deceased.
- A person to whom the vehicle is bequeathed to under a deceased person's Will.
- A person entitled to the vehicle as a beneficiary under the *Intestacy Act 2010*.


Detailed and specific conditions apply to this exemption.

For more information:

Department of Treasury and Finance

 **Phone** 6166 4400 or 1800 001 388

 **Email** dutyhelp@treasury.tas.gov.au

 **Web** sro.tas.gov.au

Concessions available to:



Anyone who meets eligibility criteria

Duty on the transfer of motor vehicle ownership (matrimonial changes)

A 100% exemption from duty on the transfer of a motor vehicle from one person to another is available.

Eligibility:

Available to people involved in a:


- Marriage that is dissolved or annulled.
- A breakdown of a de facto relationship.
- A breakdown of a personal relationship.


Detailed and specific conditions apply to this exemption.

For more information:

Department of Treasury and Finance

 **Phone** 6166 4400 or 1800 001 388

 **Email** dutyhelp@treasury.tas.gov.au

 **Web** sro.tas.gov.au

Concessions available to:



Anyone who meets eligibility criteria

Duty on the transfer of motor vehicle ownership (company cessation)

A 100% exemption from duty on the transfer of a motor vehicle to a shareholder(s) on the winding-up or deregistration of a company is available in certain circumstances.

Detailed and specific conditions apply to this exemption.

For more information:

Department of Treasury and Finance

 **Phone** 6166 4400 or 1800 001 388
 **Email** dutyhelp@treasury.tas.gov.au
 **Web** sro.tas.gov.au

Concessions available to:

★ Anyone who meets eligibility criteria

Motor tax (40% rebate)

The 40% rebate on motor tax (which is included in motor vehicle registration) is available for:

- Goods-carrying vehicles (such as utes and vans), not used for any trade or business purposes, with a gross vehicle mass not over 4.5 tonnes.

Eligibility:

The rebate is available to people who hold one of the following:

- An eligible concession card.
- Eligible asylum seekers.

Note: This concession only applies to one vehicle registered in the name of the eligible person.

For more information:

Department of State Growth

 **Phone** 1300 135 513
 **Email** vru@stategrowth.tas.gov.au
 **Web** transport.tas.gov.au

Concessions available to:

Services Australia cards:

HCC

PCC

Veterans' Affairs cards:

DVA
PCC

DVA
VC

★ Anyone who meets eligibility criteria

Motor tax (100% exemption)

The 100% exemption on motor tax (which is included in motor vehicle registration) is available for a vehicle with a gross vehicle mass not over 4.5 tonnes.


Note: This exemption only applies to one vehicle registered in the name of the eligible person.

The exemption is available to people who:

- Hold a DVA Veteran Gold Card printed with TPI.
- Are members of the Transport Access Scheme (for people with a severe disability).

For more information:

Department of State Growth

 **Phone** 1300 135 513

 **Email** vru@stategrowth.tas.gov.au

 **Web** transport.tas.gov.au

Concessions available to:

Veterans' Affairs cards:

DVA
VC



Anyone who meets eligibility criteria

Motor vehicle registration compulsory third party insurance (MAIB)

A concession of \$58 on MAIB third party insurance premiums is available for:

- Motor vehicles (other than motorcycles) not over 4.5 tonnes (applies to one vehicle registered in the name of the eligible person).


Eligibility:


- An eligible concession card.
- Members of the Transport Access Scheme (for people with severe disability).
- Eligible asylum seekers.

Note: This concession only applies to one vehicle registered in the name of the eligible person.

For more information:

Department of State Growth

 **Phone** 1300 135 513

 **Email** vru@stategrowth.tas.gov.au

 **Web** transport.tas.gov.au

Concessions available to:

Services Australia cards:

HCC

PCC

Veterans' Affairs cards:

DVA
PCC

DVA
VC



Anyone who meets eligibility criteria

Vehicle registration

The discounts shown are based on a 12-month payment period. Discounts on vehicle registration fees are available for:

- Motor vehicles (other than motorcycles) not over 4.5 tonnes gross vehicle mass (\$60.20).
- Trailers (including caravans).
- Motorcycles (\$55.07).

Eligibility:

- An eligible concession card.
- Members of the Transport Access Scheme (for people with a severe disability).
- Eligible asylum seekers.

Note: This concession only applies to one vehicle of each type (i.e. one car, one motorcycle, one trailer, one caravan) registered in the name of the eligible person. The concession applies to registration fees, road safety and fire levies.

For more information:

Department of State Growth

-  **Phone** 1300 135 513
-  **Email** vru@stategrowth.tas.gov.au
-  **Web** transport.tas.gov.au

Concessions available to:

Services Australia cards:

HCC

PCC

Veterans' Affairs cards:

DVA
PCC

DVA
VC



Anyone who meets eligibility criteria

Parks and Heritage



National Parks passes

A 20% discount on annual and 2-year National Parks passes is available to eligible concession card holders.

When a Companion Card holder buys a Parks pass, they will receive an identical day person or Holiday pass for their companion carer at no charge.

Please contact the specific national park before you visit to find out whether it is suitable (such as wheelchair accessible).


Discounted annual and 2-year Seniors National Parks passes are also available to holders of a:


- Seniors Card – all States and Territories (excluding Seniors Business Cards).


Purchase your pass through the website.

For more information:

Department of Natural Resources and Environment Tasmania

 **Phone** 1300 827 727 (1300 TASPARKS)

 **Email** parkfees@parks.tas.gov.au

 **Web** parks.tas.gov.au

Concessions available to:

Services Australia cards:

HCC

PCC

CSHC

Veterans' Affairs cards:

DVA
PCC

DVA
CSHC

Tasmanian cards:

SC

CC

Overland Track

A discount on booking fees is available to eligible concession card holders.

Companion Card holders will receive a second ticket for their companion carer at no charge.

For more information:

Department of Natural Resources and Environment Tasmania

-  **Phone** 1300 827 727 (1300 TASPARKS)
-  **Web** overlandtrack.com.au

Concessions available to:

Services Australia cards:

HCC

PCC

CSHC

Veterans' Affairs cards:

DVA PCC

DVA CSHC

Tasmanian cards:

SC

CC




Port Arthur Historic Site

Discounted entry fees are available to eligible concession card holders.

Companion Card holders will receive a second ticket for their companion carer at no charge.

For more information:

Port Arthur Historic Site

-  **Phone** 1800 659 101
-  **Email** reservations@portarthur.org.au
-  **Web** portarthur.org.au

Concessions available to:

Services Australia cards:

HCC

PCC

CSHC

Veterans' Affairs cards:

DVA PCC

DVA CSHC

Tasmanian cards:

SC

CC

★ Anyone who meets eligibility criteria

Royal Tasmanian Botanical Gardens


Discounted guided tours and a 10% discount in the Botanical Shop are available to eligible concession card holders.


Companion Card holders will receive a second guided tour ticket for their companion carer at no charge.

For more information:

Royal Tasmanian Botanical Gardens

 **Phone** 6166 0451

 **Email** contact@gardens.tas.gov.au

 **Web** gardens.tas.gov.au

Concessions available to:

Services Australia cards:

HCC

PCC

CSHC

Veterans' Affairs cards:

DVA
PCC

DVA
CSHC

Tasmanian cards:

SC

CC


The Cascades Female Factory Historic Site


Discounts for site entry and tours are available to eligible concession card holders.

Companion Card holders will receive a second ticket for their companion carer at no charge.

For more information:

Cascades Female Factory Historic Site

 **Phone** 1800 139 478

 **Email** reservations@femalefactory.org.au

 **Web** femalefactory.org.au

Concessions available to:

Services Australia cards:

HCC

PCC

CSHC

Veterans' Affairs cards:

DVA
PCC

DVA
CSHC

Tasmanian cards:

SC

CC



Anyone who meets eligibility criteria

The Hastings Experience, Mole Creek Caves and Highfield Historic Site

Discounted tickets for the Hastings Experience (Hastings Caves and Thermal Springs), Mole Creek Caves and Highfield Historic Site are available to eligible concession card holders.

Companion Card holders will receive a second ticket for their companion carer at no charge.

For more information:

Department of Natural Resources and Environment Tasmania



Phone

Hastings Reserve: 6298 3209

Mole Creek Caves: 6363 5182

Highfield Historic Site: 6458 1100



Web parks.tas.gov.au

Concessions available to:

Services Australia cards:

HCC

PCC

CSHC

Veterans' Affairs cards:

DVA
PCC

DVA
CSHC

Tasmanian cards:

SC

CC

Three Capes Track

A discount on booking fees is available to eligible concession card holders.

Companion Card holders will receive a second ticket for their companion carer at no charge.

For more information:

Department of Natural Resources and Environment Tasmania



Phone 1300 827 727 (1300 TASPARKS)



Web threecapestrack.com.au

Concessions available to:

Services Australia cards:

HCC

PCC

CSHC

Veterans' Affairs cards:

DVA
PCC

DVA
CSHC

Tasmanian cards:

SC

CC

Property, Water and Land Tax



Duty on intergenerational primary production land transfers

An exemption from duty on the transfer of property used for primary production is available when the property is transferred to a relative, or to certain trusts or companies involving relatives of the transferor.

Detailed and specific conditions apply to this concession.

Concessions available to:

★ Anyone who meets
eligibility criteria

For more information:

Department of Treasury and Finance

📞 Phone 6166 4400 or 1800 001 388

✉ Email dutyhelp@treasury.tas.gov.au

🌐 Web sro.tas.gov.au

Duty on the transfer of matrimonial property following a marriage breakdown


An exemption from duty on the transfer of matrimonial property from one spouse to another, or to a child of the marriage, is available.


Eligibility:


- Partners in a marriage that has broken down.
- A child of the relationship is under the age of 18 years.

For more information:

Department of Treasury and Finance

 **Phone** 6166 4400 or 1800 001 388

 **Email** dutyhelp@treasury.tas.gov.au

 **Web** sro.tas.gov.au

Concessions available to:



Anyone who meets eligibility criteria

Duty on the transfer of matrimonial property following a breakdown of a de facto relationship


An exemption from duty on the transfer of property from one de facto to another, or to a child of the de facto relationship, is available.

Eligibility:


- Partners in a de facto relationship that has broken down.
- A child of the relationship under the age of 18 years.

For more information:

Department of Treasury and Finance

 **Phone** 6166 4400 or 1800 001 388

 **Email** dutyhelp@treasury.tas.gov.au

 **Web** sro.tas.gov.au

Concessions available to:



Anyone who meets eligibility criteria

Duty on the transfer of property following breakdown of a personal relationship


An exemption from duty on the transfer of property from one partner to another, or to a child of the partners of a personal relationship (married, unmarried and caring relationships) is available.


Eligibility:


- Partners in a personal relationship that has broken down.
- A child of the partners under the age of 18 years.

For more information:

Department of Treasury and Finance

 **Phone** 6166 4400 or 1800 001 388

 **Email** dutyhelp@treasury.tas.gov.au

 **Web** sro.tas.gov.au

**Concessions
available to:**



Anyone who meets
eligibility criteria

Duty on transfer of real property into joint names

An exemption from duty on the transfer of property into joint names is available.


Eligibility:

- Partners in a marriage or personal relationship (significant and carer relationships).


The parties to the transfer must reside at the property as their principal place of residence.

For more information:

Department of Treasury and Finance

 **Phone** 6166 4400 or 1800 001 388

 **Email** dutyhelp@treasury.tas.gov.au

 **Web** sro.tas.gov.au

**Concessions
available to:**



Anyone who meets
eligibility criteria

Duty for first home buyers of established homes

Duty relief for first home buyers of established homes based on the date of the transfer is available.

- A duty concession applies between 7 February 2018 to 17 February 2024 inclusive.
- A duty exemption applies between 18 February 2024 to 30 June 2026 inclusive.

A. Duty concession between: 7 February 2018 to 17 February 2024 inclusive:

This concession provides a 50 per cent discount on property transfer duty for first home buyers of established homes, which have a dutiable value of: \$400 000 or less for purchases of established homes that settle (i.e. transfers that complete) between 7 February 2018 and 15 March 2021 inclusive; or \$500 000 or less for purchases of established homes that settle (i.e. transfers that complete) between 16 March 2021 and 31 December 2021 inclusive; or \$600 000 or less for purchases of established homes that settle (i.e. transfers that complete) between 1 January 2022 and 17 February 2024 inclusive.

B. Duty exemption between 18 February 2024 to 30 June 2026 inclusive:

The exemption provides an exemption from property transfer duty for first home buyers of established homes which have a dutiable value of \$750 000 or less which settle (i.e. transfers that complete) between 18 February 2024 to 30 June 2026.

Concessions available to:



Anyone who meets eligibility criteria

For more information:

Department of Treasury and Finance



Phone 6166 4400 or 1800 001 388



Email dutyhelp@treasury.tas.gov.au



Web sro.tas.gov.au

Duty for pensioners downsizing to a new home

A 50% duty concession for eligible pensioners who sell their existing home and downsize to a new home is available where the property:

- Being acquired has a property value of \$400,000 or lower and the purchase of their new home completes between 10 February 2018 and 15 March 2021.

Or

- The purchase of their new home completes between 16 March 2021 and 31 December 2021 inclusive and the property being acquired has a property value of \$500,000 or lower.


Or

- The purchase of their new home completes between 1 January 2022 and 30 June 2025 inclusive and the property being acquired has a property value of \$600,000 or lower.
- The value of the new property is less than that of the property being sold.

Specific conditions apply to this concession, including that the purchaser must occupy the new property as their principal place of residence.

For more information:

Department of Treasury and Finance

 **Phone** 6166 4400 or 1800 001 388

 **Email** dutyhelp@treasury.tas.gov.au

 **Web** sro.tas.gov.au

**Concessions
available to:**



Anyone who meets
eligibility criteria

Land tax on primary production land

A land tax concession may be available for land (as at 1 July each year) that is used substantially for the business of primary production.

**Concessions
available to:**



Anyone who meets
eligibility criteria

For more information:

Department of Treasury and Finance

 **Phone** 6166 4400 or 1800 001 388

 **Email** taxhelp@treasury.tas.gov.au

 **Web** sro.tas.gov.au

Land tax on principal residence land


A land tax concession may be available for land (as at 1 July each year):

- On which a dwelling exists.
- Where the owner (who has at least a 50 percent interest in the land) resides as their principal place of residence.


A rebate on land tax may be available on land on which a dwelling is built as the principal place of residence of the owner during the year.

For more information:

Department of Treasury and Finance

 **Phone** 6166 4400 or 1800 001 388

 **Email** taxhelp@treasury.tas.gov.au

 **Web** sro.tas.gov.au

Concessions available to:



Anyone who meets eligibility criteria

Land tax on land adjoining principal residence land


A land tax concession may be available for land adjoining principal residence land (as at 1 July each year):


- Where an owner holds two properties on separate titles that adjoin each other, and one of those properties is the owner's principal residence land, the second property may also qualify for a principal residence land concession.


Detailed and specific conditions apply to this concession.

For more information:

Department of Treasury and Finance

 **Phone** 6166 4400 or 1800 001 388

 **Email** taxhelp@treasury.tas.gov.au

 **Web** sro.tas.gov.au

Concessions available to:



Anyone who meets eligibility criteria

Land tax on principal residence land or primary production land

An exemption for land tax is available to pensioners who partially use their principal residence land or primary production land for other purposes.

Detailed and specific conditions apply to this concession.

Concessions available to:

★ Anyone who meets eligibility criteria

For more information:

Department of Treasury and Finance

📞 Phone 6166 4400 or 1800 001 388

✉ Email taxhelp@treasury.tas.gov.au

🌐 Web sro.tas.gov.au

Land tax on principal residence land in transitional circumstances

A rebate of land tax is available to all owners of land (as at 1 July each year) where the owners have two principal places of residence in transitional circumstances.

Concessions available to:

★ Anyone who meets eligibility criteria

The rebate applies where owners have purchased a new principal place of residence before 30 June but not yet sold their previous principal place of residence by that date.

Detailed and specific conditions apply to this concession.

For more information:

Department of Treasury and Finance

📞 Phone 6166 4400 or 1800 001 388

✉ Email taxhelp@treasury.tas.gov.au

🌐 Web sro.tas.gov.au

Land tax on principal residence land or primary production land affected by a natural disaster


The principal residence land or primary production land concession may continue to apply for land that has been subject to fire, flood or a similar disaster.


Where a property has either a principal residence land or primary production land classification and is affected by a natural disaster (the land is not suitable to be occupied as principal residence land or used as primary production land), the property will, in certain circumstances, continue to receive either the principal residence land or primary production land classification for up to two financial years following the disaster.


Detailed and specific conditions apply to this concession.

For more information:

Department of Treasury and Finance

 **Phone** 6166 4400 or 1800 001 388

 **Email** taxhelp@treasury.tas.gov.au

 **Web** sro.tas.gov.au

**Concessions
available to:**

★ Anyone who meets
eligibility criteria

Land tax on principal residence land following the death of the owner


The principal residence land concession may continue to apply for one further financial year following the death of an owner of a property.


Where a property has a principal residence land classification and the owner (who was residing at the property) dies, the property will, in certain circumstances, continue to receive the principal residence land classification for the financial year following the death.


Detailed and specific conditions apply to this concession.

For more information:

Department of Treasury and Finance

 **Phone** 6166 4400 or 1800 001 388

 **Email** taxhelp@treasury.tas.gov.au

 **Web** sro.tas.gov.au

**Concessions
available to:**

★ Anyone who meets
eligibility criteria

Land tax on properties with short-term accommodation converting to long-term rental


An exemption for land tax is available for properties where short-term accommodation is converted to long-term rental.


The exemption is available for one year for properties where each dwelling on the land is converted from short-term accommodation to long-term rental.


Detailed and specific conditions apply to this exemption.

For more information:

Department of Treasury and Finance

 **Phone** 6166 4400 or 1800 001 388

 **Email** taxhelp@treasury.tas.gov.au

 **Web** sro.tas.gov.au

**Concessions
available to:**



Anyone who meets
eligibility criteria

Land tax on properties with new dwellings made available for long-term rental


An exemption for land tax is available for properties where new dwellings are made available for long-term rental.


The exemption is available for three years for properties where each dwelling on the land is a new dwelling and is used for long-term rental.


Detailed and specific conditions apply to this exemption.

For more information:

Department of Treasury and Finance

 **Phone** 6166 4400 or 1800 001 388

 **Email** taxhelp@treasury.tas.gov.au

 **Web** sro.tas.gov.au

**Concessions
available to:**



Anyone who meets
eligibility criteria

Water and sewerage concession

Eligible TasWater customers can receive a Tasmanian Government funded discount of up to \$237.78 (\$118.89 for water charges and \$118.89 for sewerage charges) for the 2024-25 financial year.

Eligibility:

- Must be legally responsible for the TasWater account.
- Resides at the property as their principal place of residence.
- An eligible concession card.

Customers are encouraged to submit the application at the start of the financial year (1 July 2024) to ensure they have access to the full discounted amount, as the concession can only be applied from the date it is received.

TasWater is required to verify your eligibility for a concession with Centrelink or DVA, which requires you to provide consent to share your information with Centrelink or DVA.

For more information:

TasWater

-  **Phone** 136 992
-  **Email** enquiries@taswater.com.au
-  **Web** taswater.com.au

Concessions available to:

Services Australia cards:

HCC

PCC

Veterans' Affairs cards:

DVA
PCC

DVA
VC

Other



Access to computers, the internet and learning programs


Visit your local library for free access to computers, the internet, WiFi, items in the collection and a range of learning programs.


No fines are charged for overdue items. Please check with your local library for details.

For more information:

Libraries Tasmania

 **Phone** 1800 808 303

 **Email** libraries.tas@libraries.tas.gov.au

 **Web** libraries.tas.gov.au

Concessions available to:

★ Anyone who meets eligibility criteria

Enduring Power of Attorney



When the Public Trustee is appointed as the attorney, there is no charge to prepare an Enduring Power of Attorney for eligible concession card holders.

Eligibility card must be presented and applies to one appointment in a 12-month period.

Note: This is for a standard appointment. If your affairs are complicated or more time is required, additional time may be charged.

For more information:

Public Trustee

-  **Phone** 1800 068 784
-  **Email** tpt@publictrustee.tas.gov.au
-  **Web** publictrustee.tas.gov.au

Concessions available to:

Services Australia cards:

PCC

Veterans' Affairs cards:

DVA
PCC

Tasmanian cards:

SC

Making a Will

Where the Public Trustee is appointed as the executor, there is no charge to prepare a Will for eligible concession card holders.

Eligibility card must be presented and applies to one appointment in a 12-month period.

Note: This is for a standard appointment. If your affairs are complicated or more time is required, additional time may be charged.

For more information:

Public Trustee

-  **Phone** 1800 068 784
-  **Email** tpt@publictrustee.tas.gov.au
-  **Web** publictrustee.tas.gov.au

Concessions available to:

Services Australia cards:

PCC

Veterans' Affairs cards:

DVA
PCC

Tasmanian cards:

SC

No Interest Essential Loan

NILS Tasmania provide small interest-free loans of up to \$2,000 for essential household goods and services.



These are non-cash loans; you provide the quote for the product and NILS Tasmania pay the supplier.

Eligibility:

- An eligible concession card.
- Those on gross incomes up to \$60,000 per year.

For more information:

NILS Network of Tasmania

-  **Phone** 1300 301 650
-  **Email** reception@nilstasmania.org.au
-  **Web** nilstasmania.org.au

Concessions available to:

Services Australia cards:

HCC

PCC

Veterans' Affairs cards:

DVA
PCC

★ Anyone who meets eligibility criteria

No Interest Micro Business Loan




Business support and small interest-free loans of up to \$3,000 for business set-up, and for existing business owners.

Eligibility:

- An eligible concession card.
- Those on gross incomes up to \$60,000 per year.

For more information:

Business Tasmania

-  **Phone** 1800 440 026
-  **Email** ask@business.tas.gov.au
-  **Web** business.tas.gov.au

Concessions available to:

Services Australia cards:

HCC

PCC

Veterans' Affairs cards:

DVA
PCC

★ Anyone who meets eligibility criteria


Police record checks for volunteers


A reduced fee of \$7 for a police record check is available to volunteers that are pre-approved and validated by the relevant volunteer organisation.


Organisations must complete the Declaration of Volunteer/Concession Status on the application form for the volunteer to be able to receive the reduced fee.

For more information:

Department of Police, Fire and Emergency Management

 **Phone** 6173 2928 or 6173 2929

 **Email** Criminal.History.Services@police.tas.gov.au

 **Web** police.tas.gov.au

Concessions available to:

★ Anyone who meets eligibility criteria

Right to Information requests

A waiver of fees to eligible applicants is available.

The *Right to Information Act 2009* also provides other reasons why the application fee may be waived, including financial hardship (Section 16 (2)(a)).

For more information:

 Contact the relevant Tasmanian Government agency on 1300 135 513.

Concessions available to:

Services Australia cards:

HCC

PCC

Veterans' Affairs cards:

DVA
PCC

★ Anyone who meets eligibility criteria

Ticket to Play

Ticket to Play reduces the cost of sport and community recreation club membership for children aged between 5-18 who are listed on eligible concession cards or who are in out of home care.

Two vouchers valued at \$100 each (\$200 in total) will be issued and can be used for each eligible child in 2024-25.

Vouchers can be used towards registration fees at approved activity providers that are sporting clubs, learn to swim centres, Scouts, Girl Guides, Cadet organisations, and dance studios. Both vouchers may be used for the one activity, or each voucher may be used separately at different activity providers.

Concessions available to:

Services Australia cards:

HCC

PCC



Anyone who meets eligibility criteria

For more information:

Active Tasmania, Department of State Growth



Phone 1800 252 476



Email tickettoplay@active.tas.gov.au



Web tickettoplay.tas.gov.au

Veteran Wellbeing Voucher Program

The Veteran Wellbeing Voucher Program reduces the cost of sport and community recreation club membership for eligible veterans. The objective of the Program is to enable veteran's participation in healthy activities that will support their health and wellbeing and assist in developing social networks.

Eligible Tasmanian veterans can apply for two vouchers valued at \$100 each (\$200 in total) to put towards the cost of registration or membership fees at participating gyms, community and sporting clubs.

Eligibility:

- An eligible veteran (a veteran is a person who is a former member of the Australian Defence Force, including a reservist).
- Have a card issued by either the Department of Veterans' Affairs, or a card or identification number issued by the Department of Defence.
- Living in Tasmania.
- Must be participating in an eligible gym, community recreation or sporting club that requires the payment of an annual fee or charge to participate.

Veterans and activity providers can apply online. Vouchers must be redeemed by 5pm on 19 June each financial year.

For more information:

Veteran Wellbeing Voucher Program

✉ Email veterans@dpac.tas.gov.au

🌐 Web veterans.tas.gov.au

Concessions available to:

Veterans' Affairs cards:

DVA
PCC

DVA
CSHC

DVA
VC



Anyone who meets eligibility criteria

Notes

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Service Tasmania

Department of Premier and Cabinet

Phone: 1300 135 513

Email: concessions@service.tas.gov.au

concessions.tas.gov.au



Concessions & Discounts

NEED ANOTHER COPY?

For extra copies of this Guide:

- Visit your local Service Tasmania service centre
- Download or browse a copy at concessions.tas.gov.au
- Phone 1300 135 513